

FIGURE 1.

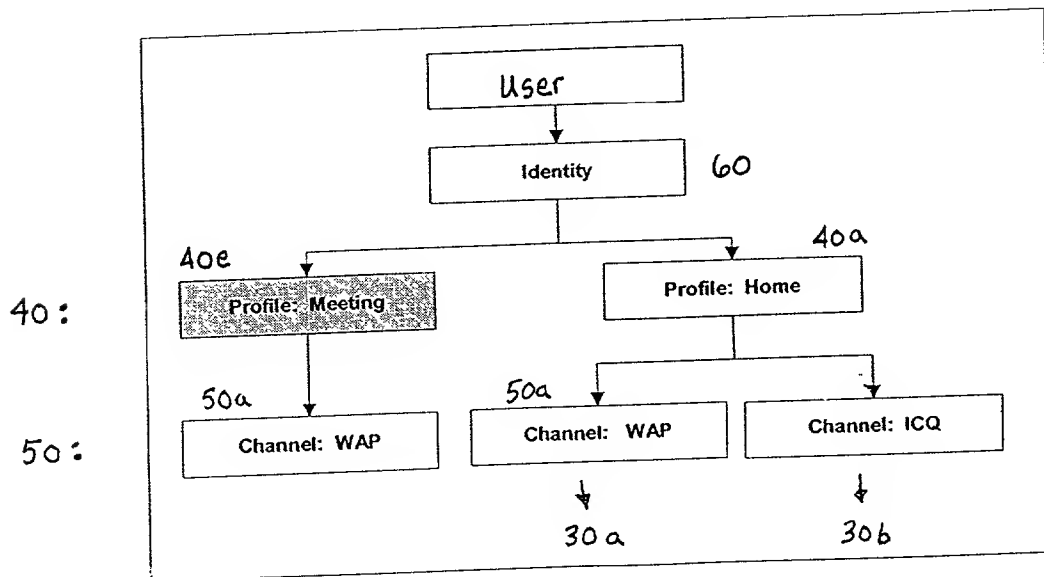


Figure 2

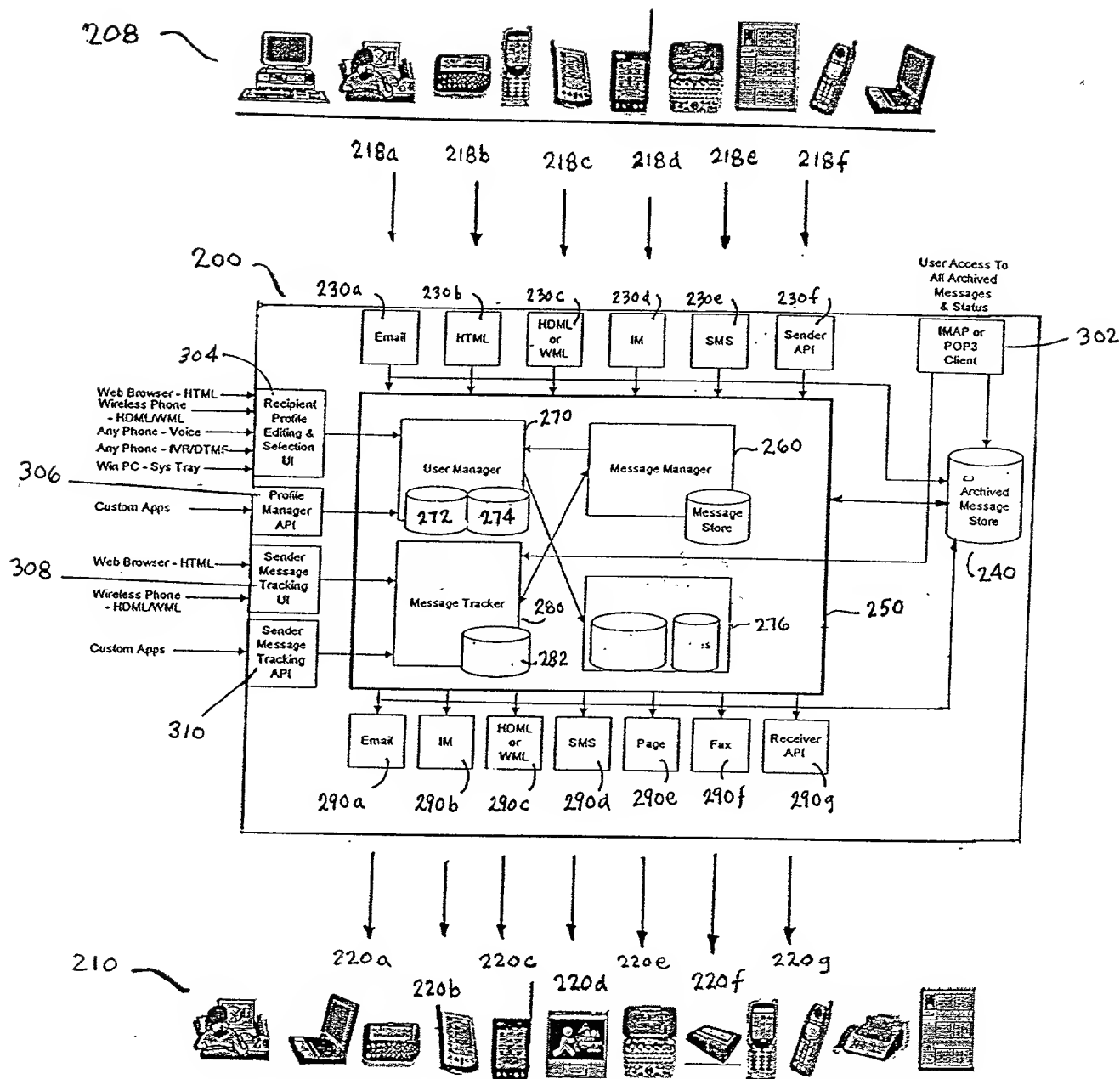


Figure 3

Figure 4

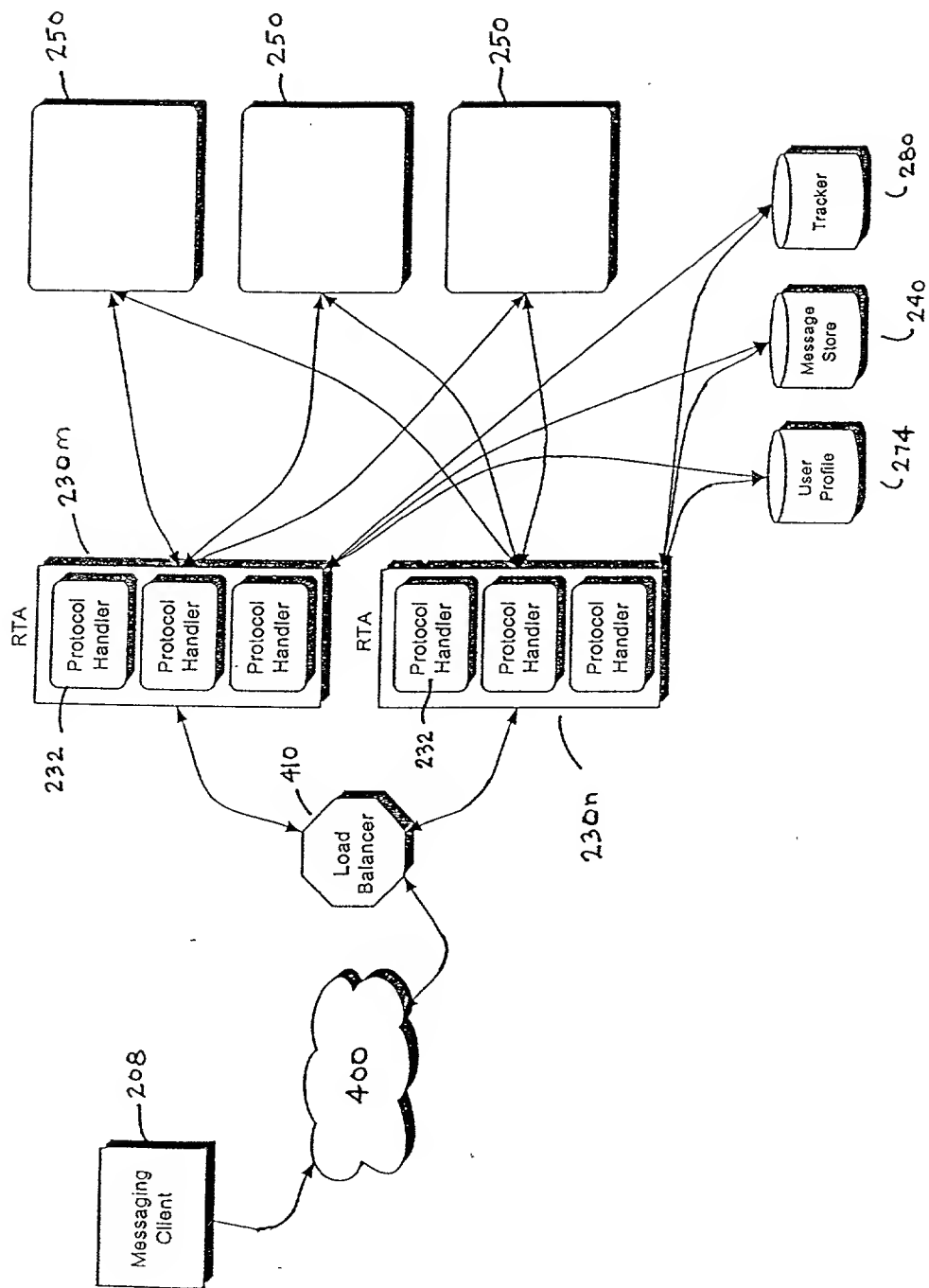
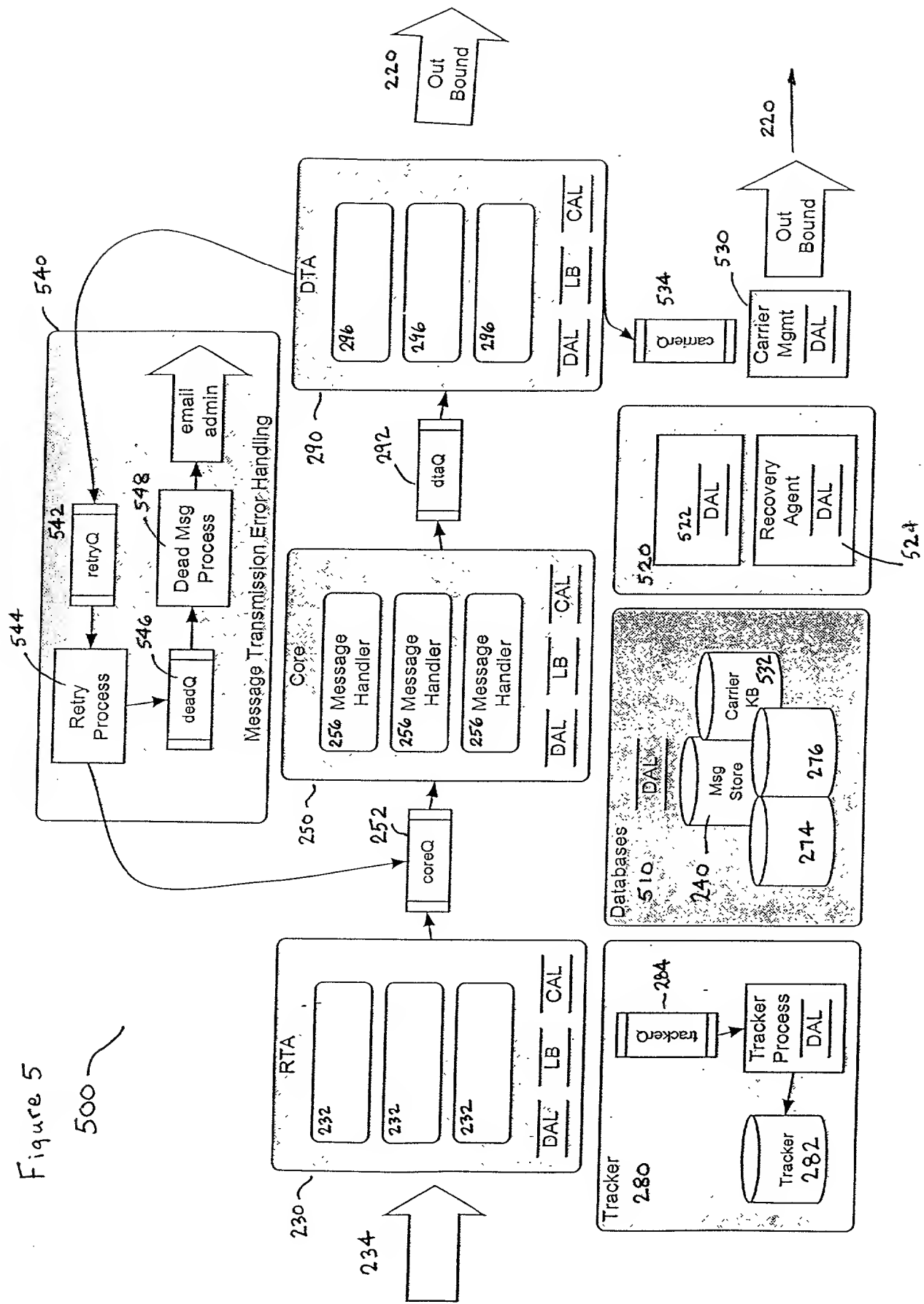


Figure 5

500



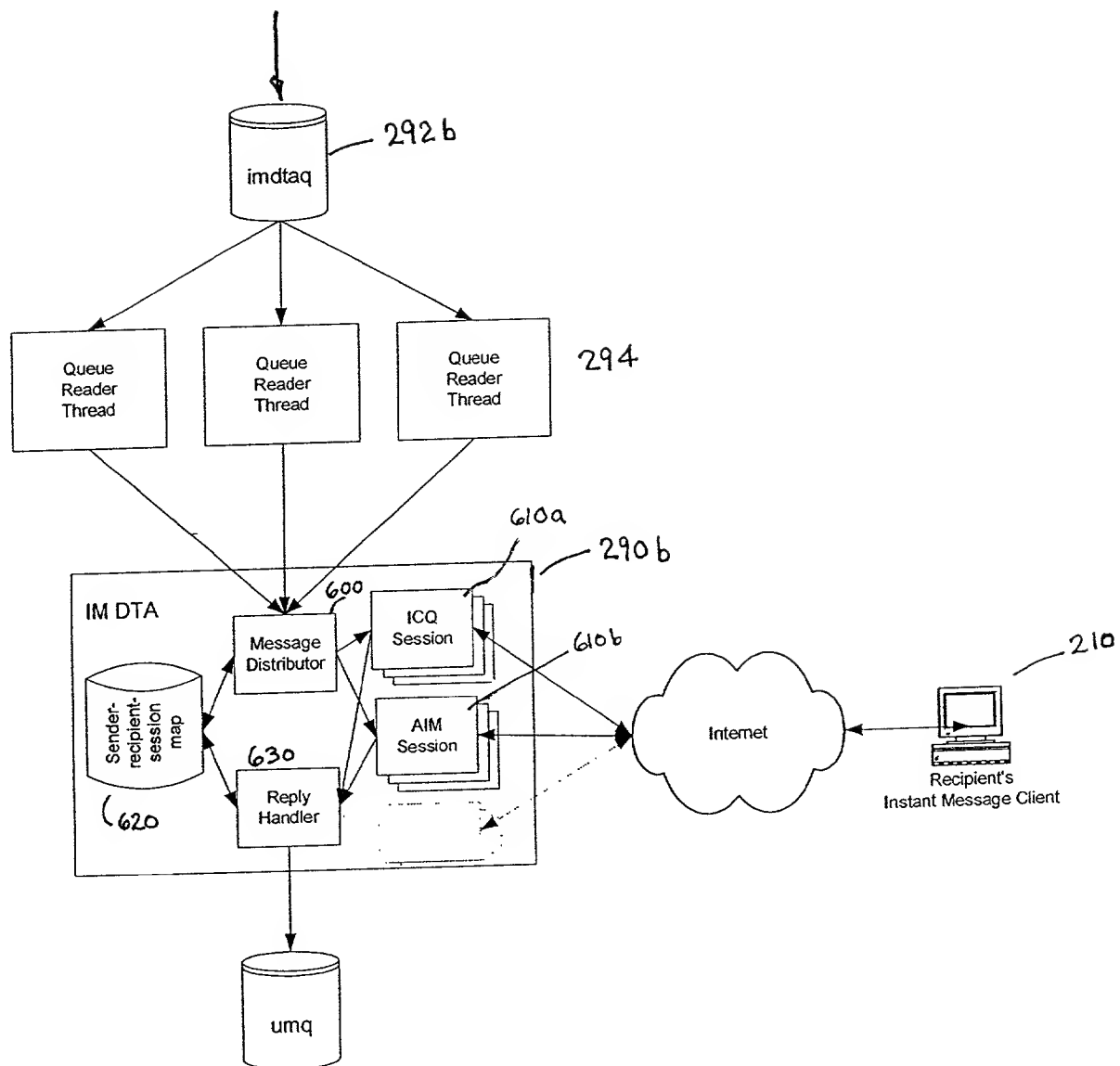
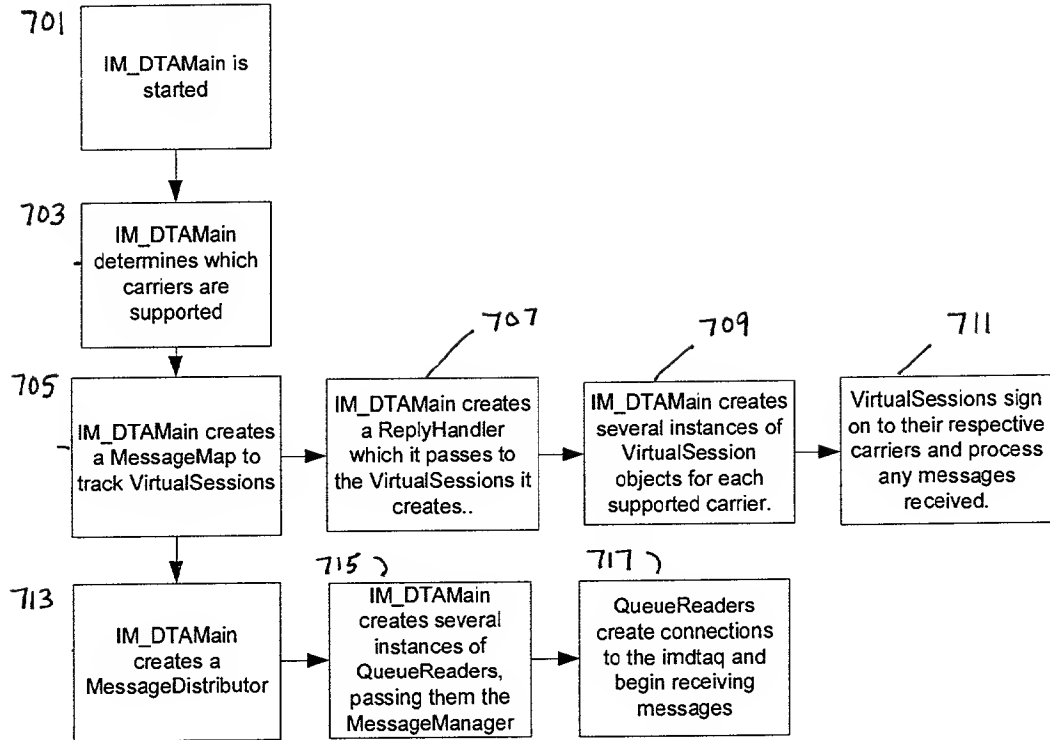


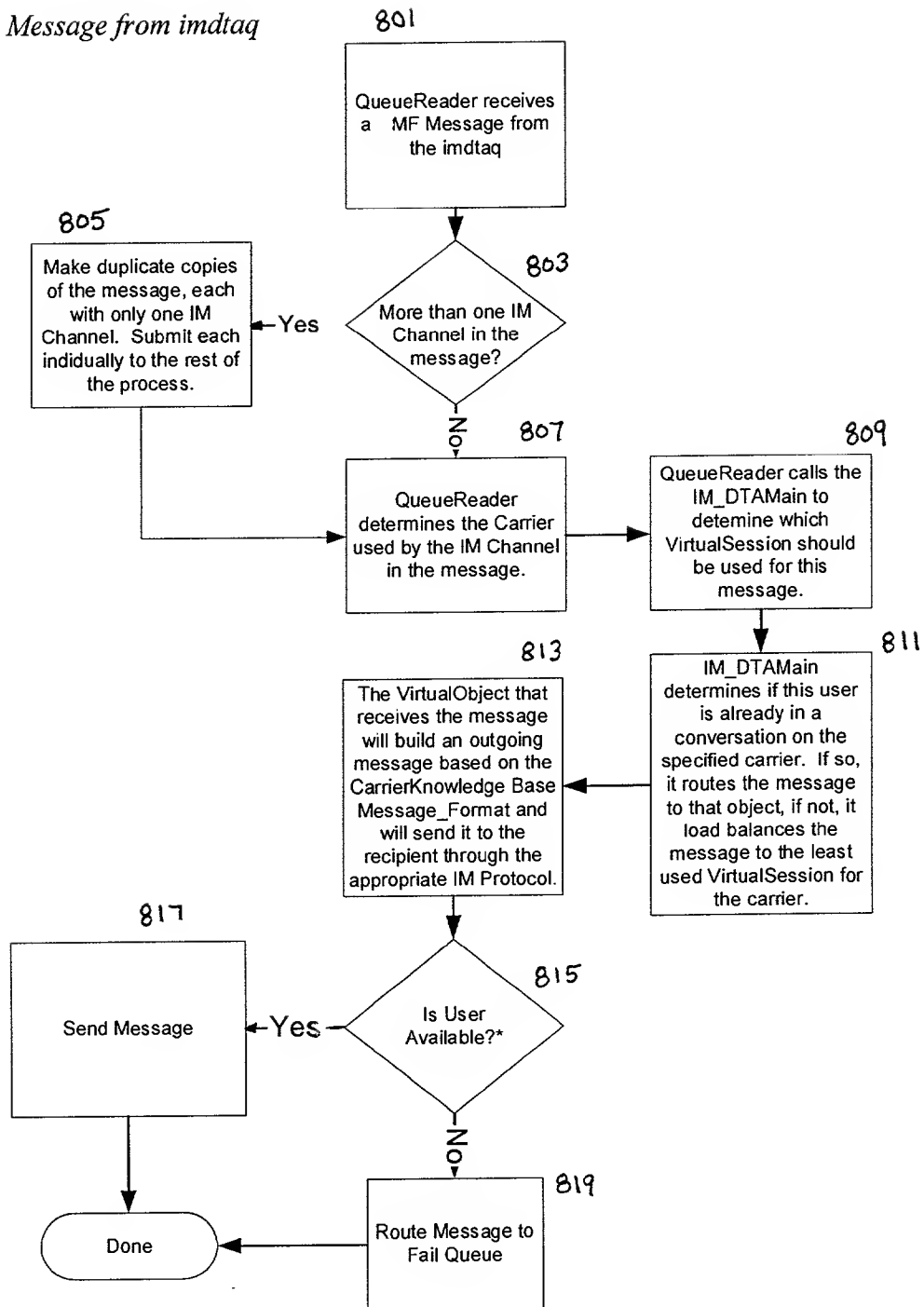
Figure 6

*Start up Process*



**Figure 7 Startup process for the IM DTA**

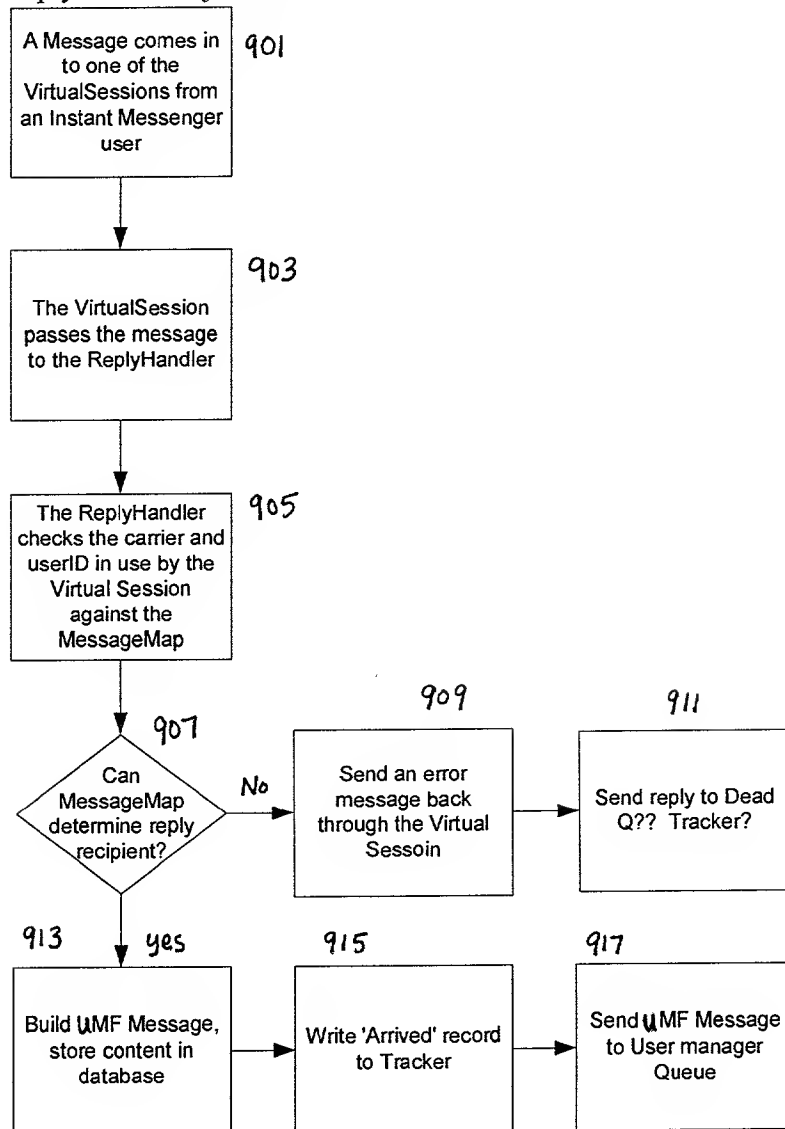
Message from imdtaq



\* Some IM carriers can store messages until a user logs on. If so, User is assumed to be available.

Figure 8 Process flow for handling an incoming message

*Reply Received from IM Client*



**Figure 9** Process flow when a reply enters a Virtual Session